Healthcare Technology: A Domain of Inequality

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The prevailing perception that technological development facilitates universal empowerment and transcends the social domains of discriminations is now challenged by comprehensive studies. Technology itself is a domain of inequality and it accentuates more inequality with technology gradually favoring the privileged sections and the societies. The healthcare technology, which otherwise could have brought miracle achievements in attaining universal health standards, however, has failed to do so due to the inherent inequality in access to healthcare technology. The growing dominance of monopoly houses on healthcare technology and marginalization of indigenous health technology makes access to technology with a new domain of inequality. With comprehensive empirical data, the present paper investigates into this domain of inequality and argues that a move towards global well being demands a radical restructuring of the global domain of healthcare technology.

Keywords: Antibiotics; Socioeconomic Status—SES; Prosthesis; Jaipur Foot; Heart Valve

Introduction

“Medicine arose out of the primal sympathy of man with man; out of the desire to help those in sorrow, need and sickness” (Osler, 1913).

Since the era of modern medicine following discovery of antibiotics & vaccination, the health of people in general has undergone a sea change. Centre for Disease Control and Prevention (2013) has identified vaccination as the topper of the list that has impacted on public health. Centre for disease control estimates that in the 20th century about 25 years have been added to life expectancy for the world population. Though the accurate global data for understanding impact of medical or health-care technology is not readily available, United Nations reports suggest that life expectancy at birth for the world population rose from 48 years in 1950-1955 to 68 years in 2005-2010 (UN, 2012). The report illustrates the transition of different countries through phases of economic developments and the change in the death pattern. It has been seen that with increasing economic and social development, death from the type I cause (that primarily includes infectious disease) declines.

In spite of continued efforts by global agencies, national governments and professional work groups of the benefit of healthcare technology are yet to touch the lives of millions of people across all the continents. Providing access to medicine and health technology has been a priority in the Millennium Development Goals (UN, 2001). There are government interventions (Department for International Development, 2004) to promote dissipation of healthcare technology benefits, but there still lies an access gap for all sorts of health technologies not only medicines. The lack of access to advance diagnostic techniques, prosthesis or blood transfusion technology is rarely discussed if compared to concerns for medicines. Similarly most debate on healthcare technology access ends up discussing factors of cost and affordability, but the equally important problems of politics and administration, delivery, distribution and technology adoption remain somewhat neglected.

Fundamental Theory

Historically it was observed that people who are placed conveniently at the socio-economic hierarchy stood a better chance at life to live longer. What devastated the world as killer disease has changed from cholera and bubonic plague in past centuries to death from cardiovascular accidents and cancer in present era, but the association of socioeconomic status (SES) factors with survival remains across the disease—thus the risk of disease type changes but the association of SES factors persist across the spectrum.

To understand SES status factor one needs to consider three core elements—education level, employment & work, and economic state. The first of the factor education is responsible for knowledge and skill, values and behavior that will shape the structure of work opportunities. The second core element of SES factor is employment & work—a person in employment is paid, but a person doing productive work (like house wife) may not be paid. The employment or work can be categorized in a scale, higher ranked jobs confer more autonomy, economic return and happiness. Third core component of SES factor is economic well being that translates to household income, personal earning, wealth or economic hardships. It is important to understand the impact of each of the core factors separately on health. Averaging out the SES factor while studying a health phenomenon might leave enough gap in knowledge, to make policy related intervention difficult. Effect of education on
health and health on education, effect of economic factor on health or health on economic factor and effect of employment or occupation on health and vice versa are not interchangeable propositions.

In the United States of America, National Longitudinal Mortality Study (NLMS) is carried out under sponsorship of the National Cancer Institute, the National Heart, Lung, and Blood Institute, the National Institute on Aging, the National Center for Health Statistics and the US Census Bureau for the purpose of studying the effects of differentials in demographic and socio-economic characteristics on mortality. Confirmation of association of SES factor with mortality comes from National Longitudinal Mortality Study. Researchers have pointed out strong association of mortality with income and education levels. While income is mostly a changing variable across the years and education remains static in later part of an individual’s life, it is interesting to note that the factor of income & education compete with each other to influence ones chances of longer life (Sorlie, Paul, Eric, & Jacob, 1995).

Link & Phelan proposed a fundamental cause theory that seeks to bridge association between SES and health outcome over a long time (Link & Phelan, 1995). The observations made in the theory stems from the fact that SES of an individual determines the access to important resources that allow the individual to avoid diseases and their consequences. SES dictates risk factors and disease outcomes that change over time. Thus in fundamental cause theory SES is seen as the basic factor to influence health, morbidity & mortality. The list of resources that need to sustain life is varied and includes wealth, knowledge, skills, power, and social connections. It has been seen over time that the infectious diseases that used to annihilate large populations have been somewhat controlled in the developed world by increased sanitation and various other public health measures. In the developed world the leading cause of death now includes heart diseases, stroke and cancer and now we can see that importance of factor like sanitation or drinking water on mortality and survival has decreased but the new factors like smoking, lifestyle have gained importance which again are dependent on SES. We can understand that controlling some disease shift our focus to newer diseases that gain importance and we get to know newer cause association mechanisms. Today when researchers will formulate newer technology or drugs to treat the new killers people in the higher level of SES strata will stand higher chances at survival as resources can be allocated for obtaining such benefit. Thus the historically evident observation remains that no matter what- ever emerges as new risk factor that effects population health at any given point of time those who are at a higher SES ground will tend to fare better and the social disparities in health remain.

Empirical research has supported Fundamental cause theory for newer global epidemics of this century. One important study with cholesterol lowering drugs was undertaken to understand the socio-economic bias of utilizing newer interventions. Cholesterol is a risk factor for cardiovascular disease which is emerging as an important cause of mortality in the developing world. Chang et al (Chang & Launderdale, 2009) used three sets of National Health and Nutrition Examination Survey (NHANES) data sets that included 1976-1980, 1988-1994, and 1999-2004. The researchers observed the blood cholesterol & Lipid level in an effort to understand the effect of new effective class of costly drugs (statins) that entered the healthcare market. The study used the poverty income ratio, that takes into account family’s income to its appropriate poverty threshold given family size and composition. In analyzing the differential pattern of cholesterol reduction, the statistics suggested that people with higher income scale have experienced a much larger decline in lipid levels than those at the lower end. For example, among men, LDL (low density lipoprotein) decreased by 20.6 units over this period for high-income persons (Poverty Income Ratio = 5), but by only 10.3 units for those at the poverty level (Poverty Income Ratio = 1). Hence, the decline experienced by the wealthy was nearly double than experienced by the poor. While it is important to note that average cholesterol levels declined during this period at all income level still there were significant disparities of gradients favoring the wealthy. In conclusion, Chang et al commented “...wealthy have disproportionately benefited from the development of a technology to treat this new risk factor, which will likely extend to disparities in cardiovascular mortality and, ultimately, contribute to the maintenance of cardiovascular mortality”.

**Access to Healthcare Technology**

In a simplified nontechnical way we can define “Access” as one’s ability to obtain a product or service. So if we have to translate the meaning to health care access, it will mean people’s ability to get treated for diseases they have, or people’s ability to get services that provide them health and well being free of disease.

Access is not to be understood as a simple matter of logistics to make a technology available or affordable to a population in question. The question of access is also related to social values, cultural bias, economic interests and prevailing political processes that govern the healthcare system. Access can be seen as a continuous process that involves a set of actors over a long period of time throughout different activities. Frost and Reich, has summarized the conception of Access on four “A”s: Architecture, Availability, Affordability, Adoption (Frost & Reich, 2009).

Architecture involves the organizational structure that coordinates the next three “A”s to produce access. To make a technology or product available one need to consider manufacturing, storage, distribution and delivery functions. Affordability of a technology has multiple dimensions. Whether it is affordable to end users directly or whether it is affordable for the healthcare system acting for population or whether the technology needs to be affordable to a central government planning all are encompassed within the broad meaning of affordability. At all these levels one need to anticipate the fact that the product or service is not out of reach to the individual or society. Last dimension of access is Adoption that involves global and local levels. A technology needs to be accepted for use by the end users, so that a healthy demand is generated for its continued availability.

Once the concept of access is defined, we may proceed to understand how the activities under each component of access translates a healthcare technology product or service to make a difference in disease outcome, or more generally speaking improving health. It is necessary to ensure that mere availability or use of a technology or product is insufficient, one has to ensure appropriate and right use of healthcare technology for the intended purpose, to have an impact over the population
health.

While use of a particular technology for the intended purpose is desirable, one can not underestimate innovative users to find another use. It can not be assumed that non-intended newer use will conform to the code of healthcare benefit or patient safety. History of healthcare innovation is replete with examples of employing simple resources to achieve outstanding outcome. One example is Foley Balloon catheter that has the primary use of draining an obstructed urinary bladder. The sight of the catheter serving as tubing for passage of urine from inside the body to a urine collecting bag is all too familiar for any visitor to a hospital. Necessity and innovation has given the simple rubber tube its other uses like as a tubing to drain blood or fluid from chest, drainage of pus from internal body abscess or even as a effective Tornquet to tie around a limb to stop bleeding, so on. One interesting anecdote is transformation of Female condoms to fashion accessories (Steve, 2005). In Zimbabwe Female condoms were distributed by aid agencies, which costs 2 cents each. The condoms were obtained to make a profitable fashion accessories by cutting off the plastic, keeping the rubber ring for use as bangles. The rubber rings are colored and made in a pack of three could be sold for $2. While discussing the problem of access in their publication, Frost and Reich illustrated this case of technology adoption as a reminder to the difficulty arising out of unpredictable human behaviour, which lead to wastage of a product by some people and thereby starving some other people of the products benefit.

The socioeconomic barrier is an important factor that governs access to healthcare technology and its benefits. The differential pace of diffusion of healthcare technology can also be attributed to problem of access, apart from level of income and education. It can be argued that a dual strategy of improving socioeconomic condition along with good governance to improve access to healthcare technology can deliver better results for population health. Following our orientation on fundamental cause theory and the concept of access and its components we intend to review some of the healthcare technologies for our further understanding before finding an approach to solve the problem of unequal diffusion of healthcare technologies.

Example 1: Prosthesis

From the very beginning mankind probably pondered over the unfortunate loss of limb in hunting misadventures and accidents. Later with the formation of social groups the phenomenon of war probably claimed its fair share of limbs. In history of medicine the story of limb amputation and development of prosthesis paralleled each other. Its historical twists and turns paralleled the progress of civilization itself. Prostheses were developed for function, cosmetic appearance, and to provide a psychological sense of wholeness. These very patient needs have existed from the dawn of time till the present time. Even today modern healthcare technology innovations are directed towards development of newer devices like implantable joints, organs and devices for functional restoration like artificial lenses and pacemakers. In our discussion for the sake of simplicity we are taking the case of limb prosthesis and artificial heart valves (valve prosthesis).

Limb Prosthesis

In last two centuries industrial revolution and the world war brought about considerable advancement in prosthesis fuelled by money available to amputees and soldiers. With large number of effected population it was right to expect a forced development of functional limb prosthetics. In the present world there are still large populations of amputees from landmine blasts, accidents or polio.

Developing an appropriate prosthetic/orthotic care is challenging. Poonekar (Poonekar, 1992) identifies a list of prevailing factors affecting prosthetics and orthotics in India, but these could apply to much of the developing world. Apart from the socio-economic, cultural factors the researcher has identified other factors like climatic condition, local availability of technology & material—which comes to the domain of access. Other researchers too comment on access issues of prosthesis from the view point of making it available where needed. Properly constructing, fitting, aligning, and adjusting a prosthetic limb requires a high level of skill and despite the high demand for this expertise, there are very few training programs in low-income countries. The limited number of skilled person itself creates a problem of access to prosthesis. Studies by the World Health Organization (WHO) indicate that while the current supply of technicians falls short by approximately 40,000, it will take about 50 years to train just 18,000 more skilled professionals (Walsh & Wendy, 2005).

Keeping aside the financial implications, researchers are looking to identify the factors and trends to promote an equitable access to technology of prosthetics in the developing world. There are two dominant but often conflicting approaches to circumvent the problem of access to prosthesis. In the “top-down” approach of buying and implementing technology packages from the west, money is spent on procuring and distributing the benefit. The other approach involves developing the simplistic traditional technology with local skill and material on a sustainable basis. Donor agencies all over would readily supply state of the art limbs to amputees of mass disaster. Whereas national governments in resource poor setting prefer to patronize the second approach in a more long term perspective. The success of Jaipur foot (Box 1), indigenously developed in India with local expertise, material and a continuous interaction between manufacturer and the end users is a testimony to the second approach. This experiment needs an elaboration.

While discussing antipersonnel mine blast victims rehabilitation it has been pointed out that access to medical facility, security, government policy & administration are very important limiting factors alongside the socioeconomic factors.

Matsen in his study of Vietnamese amputee population has carried our a field survey and had encountered some interesting facts that highlight the difficult problem of access to prosthetic services, based on various governmental considerations (Matsen, 1999). In Vietnam various international agencies are providing prosthetic services through the government. Like many developing countries savaged by wars in the twentieth century, Vietnamese suffer from undetonated mine fields. There are other (social) causes of limb losses like road traffic accidents too. The case study carried out by Matsen, to understand access to healthcare technology in the form of prosthesis showed that allotment of prosthesis was following a hierarchy. For receiving the benefit the favored people are North Vietnamese war heroes, followed by public officials, than the north Vietnamese veterans, and lastly the people who had amputated limb from Non War related injury or disease. Distribution of prosthetic part too
Due to lower socioeconomic status, mainly educational deficits. These thrombo-embolic complications are abundantly multiplied. The needs to be educated for continued monitoring visits, and complications. In the post-operative period, recipient of the prosthesis owing to post-operative complication of blood coagulation.

Progress makes outcome from heart valve surgery less acceptable. Heart valve replacement with biological tissue valves is the solution. There is alternative technology of biological tissue valves which are not considered to be adequate for young patients of other countries such as India and Afghanistan, where people sit, eat, sleep, and pray on the floor. The cultural mismatch of western world prosthesis which came with a fitted shoe (poor people do not wear a shoe! Even if poor people have shoes, they do not wear it in ankle deep mud of paddy fields) that limited the person from squatting, crossed leg sitting was a nightmare.

Pandit Ram Chandra Sharma is credited as the inventor and designer of the Jaipur foot, when he was on a visit to SMS hospital to teach art as a therapy to polio affected children, in 1960. “Masterji” as he is widely known, tried to solve the problems faced by the young amputee with imported artificial limbs, by creating a limb locally from vulcanized rubber hinged to a wooden limb and a prototype Jaipur foot was born. Jaipur Foot has been continually innovated ever since its first development with active involvement of Masterji. Its essence has however remained: ease and speed of fabrication, lightweight, low cost and suitability for working people in the Third World. Now Indian Space Research Organization (ISRO)—is helping the craftsman to make a foot from Polyurethane’s (PU)—used by the space industry in their rockets and satellites.

These new generation Jaipur foot are undergoing field trials and laboratory tests. The new Jaipur foot is lighter and has improved upon its cosmetic appeal. Jaipur Foot has been continually innovated ever since its first development with active involvement of Masterji. Its essence has however remained: ease and speed of fabrication, lightweight, low cost and suitability for working people in the Third World. Now Indian Space Research Organization (ISRO)—is helping the craftsman to make a foot from Polyurethane’s (PU)—used by the space industry in their rockets and satellites.

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Example 2: Dialysis & Transplantation for ESRD

Globally millions of people undergo various forms of treatment for end-stage renal (kidney) disease (ESRD). Though renal transplant carries a definitive treatment choice the access to such treatment is not uniform across the globe. There are various other forms of renal replacement therapy like haemodialysis and peritoneal dialysis that is offered across the globe. There are a number of national and international databases that provide valuable demographic and epidemiologic information on renal patients since the first report of the European Dialysis and Transplant Association (EDTA) was published in 1965. These databases provide valuable data for researchers to understand various factors impacting the modality of renal replacement therapy. Apart from these databases there are independent research reports that try to correlate choice of treatment modality with various SES factor. Grasmann et al. (Grassmann, Gioberge, Moeller, & Brown, 2005) published a research report in 2005, where an attempt was made to correlate financial factors with modality of treatment. In this study, data from 122 nations were obtained for number of ESRD population who were into various forms of renal replacement therapy. Table 1 is reproduced from the study of Grasmann et al. At the end of 2004, some 1,783,000 people globally were undergoing treatment for ESRD. 77% were on dialysis and 23% were with functioning transplant.

The table presents the fact that more or less 30 - 70 split in dialysis/transplant patients is usual for North America, Europe and the Middle East, while much less number of patient live with a functioning renal transplant in Asia, Latin America and Africa. Results for Japan are separated from the remainder of Asia due to the significant differences in the patient care infrastructure. Analysis of the study population suggested that economic factors impose restrictions to treatment in countries.
Table 1.
Global and regional overview of ESRD, dialysis and transplant patient numbers and prevalence values per million population at year-end 2004.

<table>
<thead>
<tr>
<th>Patient numbers</th>
<th>Prevalence values (pmp)</th>
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<tbody>
<tr>
<td>ESRD</td>
<td>Dialysis (HD + PD)</td>
</tr>
<tr>
<td>1,783,000</td>
<td>1,371,000</td>
</tr>
<tr>
<td>492,000</td>
<td>337,000</td>
</tr>
<tr>
<td>473,000</td>
<td>324,000</td>
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<tr>
<td>(387,000)</td>
<td>(252,000)</td>
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<tr>
<td>(thereof EU)</td>
<td>(850)</td>
</tr>
<tr>
<td>261,000</td>
<td>248,000</td>
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<tr>
<td>237,000</td>
<td>196,000</td>
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<tr>
<td>205,000</td>
<td>170,000</td>
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<tr>
<td>61,000</td>
<td>57,000</td>
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<tr>
<td>54,000</td>
<td>39,000</td>
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in which the GDP per capita is below a limiting value. In 47 of the 75 countries with the largest ESRD populations, the GDP per capita per annum is under US $10,000.

It has been found that less than 10% of Indian end-stage renal disease patient receive renal replacement therapy, while up to 70% of those starting dialysis die or stop treatment, due to cost, within the first 3 months (Sakhuja, 2003). For end stage renal disease patient Kidney transplantation promises higher quality of life. But access to transplant facility is skewed in favor of the high SES population. Even in developed world, individuals from socially deprived areas are less likely to receive a pre-emptive renal transplant, in other words to receive a kidney transplant prior to commencing dialysis, than those from affluent class (Roderick, Hollinshead, O’Donoghue, Matthews, Beard, Parker, & Snook, 2001).

Similar observations on correlation between financial factors and access to treatment for ESRD were made in a study from Malaysia. In their study Lim et al. (Lim, Goh, Lim, Zaki, & Rozzina, 2013) confirms distribution of private sector dialysis facility tend to converge in the economically developed areas where patients are able to afford its services while the public sector is expected to do exactly the opposite in accordance with its social equity mission. It was also noted even the charity sector’s service distribution seems to more closely resemble the private sector than the public sector in its allocation of dialysis. Researchers explained the behavior of charity sector by the operational constraints of such facility where they need to generate part of the cost from paying patient to cross subsidize the indigent ones. While there is rising per capita income by 20 % (In 1997, 2606 RMB/month, and 3249 RMB/month in 2004), during this period the number of patient with access to dialysis treatment rose by 112%. It was found that there was increasing market share of private & charity sector from earlier combined 46% of 1997, to 2004 level of 65% while the earlier high utilization of government dialysis facility actually registered a 35% negative growth.

To further stress the point of economic factors driving access to treatment in end stage renal disease we refer to Figure 1 that has been reproduced from Rotter et al. (Rotter, 2011).
lowing recovery of organs from brain-dead persons. In many countries or communities cultural bias towards organ donation may also be an important issue limiting access. As in case of India, gender inequality limits access to transplantation—For example, in India, transplants from living, related donors typically go from female donors to male recipients (Sakhuja & Sud, 2003).

In spite of resource poor environments problem of access to renal transplant has been circumvented by active policy prescriptions. Costa Rica is one example: in 2002, 78% of its RRT population had received transplants, among the highest proportion in the world. Costa Rica has doubled the number of patients on hemodialysis, and has the highest number of kidney transplants per million population (pmp) in Latin America, with 20.63 transplants pmp in 2000, 27.25 transplants pmp in 2001, and 24.81 transplants pmp in 2002. This is attributed to a public health system which, covering 98% of the population, provides equitable access to RRT; and to high rates of living kidney donation (Cerdas, 2005).

Following a study across 46 countries (population 1.25 billion) Caskey et al. (Caskey, Kramer, Elliott, Stel, Covic, Cushmano, Geue, MacLeod, Zwinderman, Stengel, & Jager, 2011) concluded that macroeconomic and service organization factors are considered to be more important, over population age and health indicators in case of renal replacement therapy.

We shall conclude the case of RRT & Transplant by finally highlighting the four “A’s of Access. Affordability is definitely a driver of technology diffusion in this example as all the statistics show, and we have no further observations. What needs to be stressed is that Affordability alone is not the determinant, in cases of Japan or the Muslim world adoption of the transplantation technology has nothing to do with cost of treatment but is related to a deep rooted belief system, which often guide many decisions in technology diffusion. Adapting to a particular technology has cultural elements in it. It is the culture and religious belief that may determine availability of organ from dead person, and even if the infrastructure is built benefit of transplantation will be unutilized for lack of availability of donated organ. Architecture component of the access phenomenon embeds in itself the care delivery system, the health policy and the political will of the government—Costarica is a good example to look at where their effective healthcare system includes 98% of the population to give one of the best chances with renal replacement therapy comparable to the High income countries.

The ethical & legal confusion surrounding organ donation, the case of benefit for the donor and the role of the for profit third party needs to streamlined in the developing world to build up a system of equitable access to transplantation.

**Providing Healthcare Technology in Resource Poor Setting**

Considering the view that continued progress of healthcare technology increases inequality by restricting access of technology to the poorer people one arrives at a difficult juncture to choose between overall progress of medicine and increasing disparity of health status of people. To simplify—the choice is between vertical development in technology driven healthcare vs reducing inequality of health. Phelan et al (Phelan, Link, & Tehranifar, 2010) suggest a dual agenda of perusing improvement of healthcare technology and innovation without further widening the gap of inequality. In their opinion reducing resource inequality will go a long way to reduced effect of SES factors over health. The argument is that people use their knowledge, money, power, prestige, and social connections to gain a health advantage, and thereby keep the gradient active. As a matter of policy intervention if we redistribute resources in the population so as to reduce the degree of resource inequality, inequalities in health should also decrease. Reducing resource inequality is at the heart of political agenda of many doctrines but the outcome of all such beliefs are in itself unequal.

As a corollary to Fundamental cause theory, one may conclude that designing policy interventions that effect population irrespective of resource gradient will reduce health disparity. Universal programme of immunization, Global eradication programme for Small pox can be cited as successful policy intervention which serve entire population with little regard to SES barrier. More examples can be manufacturing of automobiles compulsorily with air bags as opposed to an option (as prevalent in many developing countries), adding Iodine to edible salt to prevent thyroid disease, Adding nutrients to edible oils like (Vitamins) rather than recommending balance diet etc. In each example, the former solution does not give an advantage to those with greater resources, because individual resources are unrelated and irrelevant to benefiting from the intervention.

The problem of health technology access in poor countries has been researched by many groups. One notable research by Reich et al. (Reich & Frost, 2010), titled “Research Studies for Promoting Access to Health Technologies in Poor Countries” comes out with several recommendations for increasing access to health technologies in resource poor setting, we shall briefly discuss their relevance. The study is based on the case histories of technologies. These observations are made on process of creating access and the role of applied research studies that are needed to design an Access Plan. The first observation by Reich et al is “Developing a safe and effective technology is necessary but not sufficient for ensuring technology access and health improvement”. Developments in the laboratory has to find its way through the regulatory & distribution web to the end users. The technology availability and adoption part is equally important. The experience with the contraceptive—Norplant is cited as the complexity of the environment of technology delivery. Norplant was a hormone releasing dermal implant that is surgically put under ones’ skin was developed by the Population Council (a non profit body). The technology was found to be highly efficient in clinical trials, and it demonstrated a high level of safety. By 1996, more than five million implants had been inserted worldwide. But Norplant’s continued use suffered set back in the field. Apart from affordability the major problems faced were related to health systems capability to provide expert service of implanting as well as removing the device. The device suffered adoption hurdles by end users and finally the success story ended with removal of Norplant from the market in 2002. The innovators and developers of technology can not expect that developing a good device or technology will guarantee success. Many problems exist with access of technology in resource poor setting, one has to understand the limitations of healthcare system’s capability and factors that control end users acceptance of technology. Developing world situations are very different from the developed world where most technologies get designed. Norplant, being a new implant technology, required both insertion and removal by a trained provider. The training provided to the care delivery
system of developing world health system was not deep or comprehensive enough. As a result, many health professionals were not well trained on removal techniques, and these training shortfalls led to later difficulties with implant removals. There were still other problems with Norplant that involved information dissemination to users and the issue of counseling to make it an informed choice.

We are coming to another finding of Reich et al where the importance of end users preference of technology is illustrated by a case. The case illustrates the role of end users choice on diffusion of technology. Using a female condom was seen as a brilliant idea of empowering women, but enthusiasm for the device died off soon. It was seen by many women as a large bulky device to be put inside, they were also prone to slippage during coital movement. The initial developers of the first generation of female condoms did not adequately take into account the perspective of end-users. These problems can be addressed and supportive counselors might help women with practice sessions. It was soon discovered that women were not very comfortable with the idea of some awkward sessions of practice to use the condom in a proper & right way. The result of end users rejection is effected in the sales figure of the product, by 2004, approximately 12.2 million units were sold per year, representing only 0.1 - 0.2 per cent of the number of male condoms sold worldwide. “A”s a corrective measure, developers are now taking user input to make new generation product which are more aesthetically right & inexpensive—to make the technology more acceptable.

Healthcare technology can also be viewed as a demand supply equation, while demand for good technology is never a problem one need to consider at least two supply side issue to ensure appropriate resolution of the access gap. There is a problem related to supply side that too can limit access to healthcare technology. The first supply side problem is forecasting the need—which means technology providers or sellers enter a developing countries market without appropriate knowledge of market size and quality. This leads to either oversupply—undersupply imbalances and the accessibility of product suffers. Oversupply to a small region cuts off much needed supply to another region where demand exists. Forecasting of health need and a global agency to address these market issues can solve this problem. Another issue that crops up with medicines or technology products in developing world is that there being no effort at health technology assessment, the government gets confused with too many products competing for the same need. Most developing world countries can summon limited capacity to understand the need gap analysis for competing technology. The world health organization have attempted to address the issue by providing updated resource in a website to help procurement decisions (“Sources and Prices” document) for malaria products. Reducing information asymmetries, by regularly disseminating updated information to producers and potential purchasers, can contribute heavily to bridge access gap.

**Conclusion**

While SES is cited as a blanket term for most important cause of mortality, from a more inclusive viewpoint to design policy intervention which does not seem right. Not only SES factor affect mortality of populations, geography and ethnicity as well have its claim. SES that includes income, education, employment, social hierarchy needs to be dissected further to develop policy intervention as for each component policy might have to be specifically different.

The most common perspective of redistribution of wealth amongst citizen, increasing level of income and eliminating gradient of income might not guarantee health improvement. This approach by itself is insufficient and what we need to respect is the problem of access to health care. It is true that increased level of income will change the mortality pattern or causes of mortality but it can not be guaranteed that without a simultaneous level of improvement in care delivery system, access to facilities big changes will be seen. Redistribution of income or raising earning will be effective only if health is determined chiefly by income or by something determined by income. In preceding sections we have seen apart from issue of income, healthcare technology usage is shaped by various socio-cultural and political factors of access. It must be debated whether continuing to increase income in the poorer people will progressively increase health outcome or not. Resources like wealth if accumulated is not allocated only to healthcare needs, nutrition or sanitation—resources also get spent on various other items that will have no direct positive effect on health. However, there is a general agreement that low income, lack of education, social exclusion need to be addressed for improved healthcare outcome to all. In our opinion these SES factors can be assigned a higher place, but there still are factors down the line-healthcare delivery system, technology development and promotion, technology adoption which also need to be addressed. If the downstream factors of technology access remain unchanged, improving upstream socioeconomic factors will be ineffective.

We take the liberty to quote Nobel Laureate Amartya Sen (Sen, 2001), to end this discussion. “Health equity has many aspects, and is best seen as a multidimensional concept. It includes concerns about achievement of health and the capability to achieve good health, not just the distribution of healthcare. But it also includes the fairness of processes and thus must attach importance to non discrimination in the delivery of healthcare. Furthermore, an adequate engagement with health equity also requires that the considerations of health be integrated with broader issues of social justice and overall equity, paying adequate attention to the versatility of resources and the diverse reach and impact of different social arrangements.”

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